

Important Information Regarding Online Agent and Broker Certification Training for 2021 Coverage Year

Welcome to Get Covered New Jersey! We look forward to working with you as we complete our transition to a State-based Marketplace. This year, training for agents and brokers will look different from what you may be used to on the federal platform operated by the Centers for Medicare and Medicaid Services (CMS). This message provides important information on what to expect in the transition to Get Covered New Jersey (GetCoveredNJ).

GetCoveredNJ's online training modules are now live.

This year, GetCoveredNJ is using the State of New Jersey's Learning Management System (NJ LMS) for certification training and testing. All existing brokers and agents will receive a certification training email assignment from the NJ LMS. You will need to pass the GetCoveredNJ training, not the CMS training, in order to assist consumers on the State-based Marketplace.

As we transition to the State-based Marketplace, we want to make sure training is tailored for New Jersey. We have created a hybrid, engaging training curriculum that will equip brokers and agents with the knowledge and tools to help consumers understand and enroll in comprehensive coverage through the new Get Covered New Jersey Marketplace.

The GetCoveredNJ Assister Certification Training will consist of three (3) mandatory online training modules. Each module will be followed by an exam. All agents and brokers need to pass each exam with a score of 80 percent or higher. In addition to three mandatory online training modules, agents and brokers are required to attend five (5) weekly Continued Learning Sessions (webinars) of their choice provided in the weeks leading up to, and during, Open Enrollment. All Continued Learning Sessions will be provided in a live webinar session and will remain on the NJ LMS for Assisters to review at their convenience. All agents and brokers are required to attend or review the first two Continued Learning Sessions:

- Welcome to Get Covered New Jersey, Thursday, September 24, 2020
- Get Covered New Jersey Eligibility Deep Dive, the week of September 28, 2020

In order to assist consumers beginning November 1, 2020, all online training modules and review of the first two Continued Learning Sessions must be complete by **October 15, 2020**. The additional three Continued Learning Sessions must be completed by November 30, 2020. Failure to attend or review the additional Continued Learning Sessions by November 30, 2020 will result in decertification.

If you have any questions or would like to update any information, please contact GCNJBrokers@dobi.nj.gov.

Get Covered New Jersey
New Jersey Department of Banking & Insurance
GetCoveredNJ

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